

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	13-06-2025 17:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	13-06-2025 17:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Agriculture And Farmers Welfare
Department Name/विभाग का नाम	Department Of Agricultural Research And Education (dare)
Organisation Name/संगठन का नाम	Indian Council Of Agricultural Research (icar)
Office Name/कार्यालय का नाम	National Research Centre On Equines Hisar
क्रेता ईमेल/Buyer Email	buycon264.icari.hr@gembuyer.in
Item Category/मद केटेगरी	Custom Bid for Services - Notice Inviting Tender for CAMC of BSL-3 Lab, NRCE, Hisar
Similar Category/समान श्रेणी	<ul style="list-style-type: none"> Customized AMC/CMC for Pre-owned Products
Contract Period/अनुबंध अवधि	3 Year(s) 1 Day(s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Director
National Research Centre on Equines Hisar, Department of Agricultural Research and Education (DARE), Indian Council of Agricultural Research (ICAR), Ministry of Agriculture and Farmers Welfare
(Director, Nrce)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall

upload the supporting documents to prove his eligibility for exemption.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Scope of Work:[1747997744.pdf](#)

Payment Terms:[1747997749.pdf](#)

GEM Availability Report (GAR):[1747997862.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1747997932.pdf](#)

This Bid is based on Quality & Cost Based Selection (QCBS) . The technical qualification parameters are :-

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
Past Experience of CAMC of BSL-3/4 Lab	25	10	View File
Post commissioning service	20	10	View File
No. of completed BSL-3 or equivalent Repair & Up gradation / Designed, constructed & commissioned DSITC Projects	15	05	View File
Own manufacturing facility for bio safety equipment	5	5	View File
History of the Operational status of the commissioned BSL-3 projects in India	15	06	View File
Certification e.g., ISO/IEC,GMP,C E,ISO(QMS, EMS)	10	2	View File
Pre-bid visits and Presentation	10	5	View File

Total Minimum Qualifying Marks for Technical Score: 43

QCBS Weightage(Technical:Financial):70:30

Interview Venue:ICAR-NRCE, Hisar

Presentation Venue:ICAR-NRCE, Hisar

Custom Bid For Services - Notice Inviting Tender For CAMC Of BSL-3 Lab, NRCE, Hisar (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
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Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Notice Inviting Tender for CAMC of BSL-3 Lab, NRCE, Hisar
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Sunil	125001, ICAR-National Research Centre on Equines, Sirsa Road, Hisar	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any

Category item bunched with it.

4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---

**ICAR-NATIONAL RESEARCH CENTRE ON EQUINES
SIRSA ROAD, HISAR (HARYANA) – 125 001**

**NOTICE INVITING TENDER FOR CAMC OF BSL-3 LAB
FOR 3 YEARS**

INTRODUCTION

ICAR-National Research Centre on Equines is a premier institute established under the aegis of Indian Council of Agricultural Research for conducting research on equine health and production.

For and on behalf of Director, ICAR- National Research Centre on Equines, Hisar, Tenders/Bids are invited from Agencies/Firms for providing Operation and Comprehensive Annual Maintenance Services for Bio-Safety Level-3 Laboratory, including Spares, Consumables and Manpower for Three Years. Bidders who are Technically Competent and have similar experience, who can deploy competent and required manpower, fully conversant with the equipment's and systems in BSL-3 Laboratories and have sound knowledge and understanding of Bio-Safety, Bio-risk and Security aspects of High Containment Laboratories, should only Bid.

Bio-safety level-3 (BSL-3) laboratory is installed in the campus of ICAR-NRCE, Hisar, BSL-3 laboratory consists of utility plant room & BSL-2 lab on ground floor, BSL-3 lab on first floor and Filter Housing and other services on second floor (Approx. Constructed area of each floor is approx. 220 square meters).

Some of the equipment/s and systems provided in the above facilities are as under:

1. Facilities are centrally Air-Conditioned through Chiller System.
2. The Supply and Exhaust Air in BSL-3 Lab is through HEPA Filters
3. The facilities have 1 door, 2 doors and 4 doors Interlock system
4. The below mentioned equipment is available in the BSL-3 Laboratory:
 - a. Autoclave-2 Nos.
 - b. Dynamic Pass Box-2 Nos.
 - c. Dunk Tank-2 Nos.
 - d. Wet shower system-3 Nos.

- e. Bio-Safety Cabinets, Class II B2 Type-4 Nos.
 - f. PLC based Biological Liquid Effluent Decontamination Plant
 - g. Ventilated type garments storage cabinet-03 Nos.
 - h. Individually ventilated caging system for small animals-20 Nos.
5. BSL-3 Lab has BMS and CCTV System.
 6. BSL-3 facility has a dedicated 200 kVA DG set for 24x7 power supply.
 7. BSL-3 facility has the complete electrical installations including power distribution panels, electrical switches sockets, fittings and fixtures, UPS Invertor, Fire Alarm System. Pass Box, LAN System, EPABX, ETC.

SCOPE OF COMPREHENSIVE OPERATION AND MAINTENANCE SERVICES (CAMC) FOR 3 YEARS

The Agency shall provide trained, qualified and company certified manpower to operate the BSL-3 Lab along with all the installed systems on a regular daily routine basis. The Agency shall provide preventive maintenance services for various equipment/s and systems as per the following schedule:

Sr. No.	Particulars	Timeline
1	Cleaning of AHU Pre-Filters in BSL-3	Fortnightly
2	Servicing of AHU's in BSL-3	3 Servicing/year
3	Servicing of Exhaust Blowers in BSL-3	3 Servicing/year
4	Servicing of Chiller in BSL-3	3 Servicing/year
5	Servicing & validation of Biosafety Cabinets in BSL-3 Lab	Yearly
6	Servicing of Autoclave in BSL-3 Lab	Half Yearly
7	Servicing of BLED Plant in BSL-3 Lab	Half Yearly
8	Servicing of shower system in BSL-3 Lab	Half Yearly
9	Cleaning and Servicing of Electrical Distribution Panels	Quarterly
10	Servicing of Pass Box in BSL-3 Lab	3 Servicing/year
11	Servicing and Maintenance check of Fire Alarm System	Half Yearly
12	Servicing of Door Interlock System in BSL-3	Half Yearly
13	Servicing of CCTV System in BSL-3 Lab	Half Yearly
14	Servicing of RO & Water Softener Plant	3 Servicing/year
15	Maintenance of BMS	As & when required
16	Maintenance of IVC for small animals	As & when required
17	Repair/Replacement of Electrical Light Fittings/Fixtures	As & when required
18	Calibration of Magnehelic Gauges in BSL-3	Annually

19	Validation of BSL-3 Laboratory	Annually
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Apart from the above planned preventive maintenance services, the Agency shall also carry out breakdown repairs, as and when required for the facility by the Institute. The maintenance services for all the installations shall be inclusive of all required spares and consumables.

General Exclusions from the Scope of works:

1. Providing Power, Water, Fuel/Diesel and same shall be provided by the Institute.
2. Building and boundary wall external and internal painting & floorings.
3. Housekeeping and general facility cleaning works including associated consumables
4. Maintenance of external roads, lawns and plantation etc.
5. Supply of consumables for decontamination/fumigation of Airlocks, chemicals, detergents etc. and executing these processes
6. Maintenance of Scientific Equipment like freezers, microscopes, centrifuge etc.
7. Repairs and maintenance of any damage to the building, equipment, item, systems, fitting and fixture etc. caused due to mishandling, fire or theft.
However, contractor shall be responsible for repairs of any damages caused due to mishandling and negligence of the contractor's employees.

ESSENTIAL ELIGIBILITY REQUIREMENTS OF THE BIDDERS

1. The Bidder should have the experience of successfully providing **Operation and Comprehensive Annual Maintenance Services of all installations for functioning of BSL-3 lab facility** for any Central/State/Govt. Department/Institute within the country during the last three financial years, which should be either of the following:
 - (i) Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; OR
 - (ii) Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; OR
 - (iii) One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Similar work means Comprehensive AMC of all Installations for functioning of BSL-3 lab.

Copy of work order and certificate of satisfactory completion of work issued by the client (Not below the rank of Director/Executive Engineer or equivalent rank) shall be submitted.

2. The firm shall submit the following documents in support of requirement stipulated under clause 1 above:
 - a. Completion certificate with nature of experience and client list shall only be considered.
 - b. Appointment letters for engineers
 - c. Work order shall not be considered
3. Bidder should have at least one Graduate Electrical Engineer and one Graduate Mechanical Engineer each of minimum 5 years' experience on company's rolls.
4. The annual turnover of the firm during the last three financial (i.e. 2021-22, 2022-23, 2023-24) years shall not be less than Rs. **1.00 crore**.
5. Complete Audited Annual Reports along with Audited Balance Sheets, Profit & Loss Account and other financial statements for the preceding three financial years ending 31st March of the previous financial year, along with Letter of Adequacy/solvency and commitment from their bankers/financial institutions of international repute should be furnished along with their bids for evaluating the above financial criteria. If the audited results of the preceding financial years are not available, certified financial statements from a practicing Chartered Accountant will also be considered.
6. The Contractor/Firm/Agency should be a registered firm under the Indian Companies Act. Copy of registration with Registrar of Companies shall be submitted.
7. Joint Ventures/ subletting of contract shall not be permitted.
8. A consistent history of litigation or arbitration awards against the bidder may result in disqualification.

9. The BIDDER shall be in similar business since last 5 years. The Bidder shall have Income Tax Registration, GST, ESIC & PF registration, PAN, firm's registration. Copy of Registration Certificates shall be submitted.
10. All the employees should be covered under ESI & PF Act (if applicable). A certificate should be furnished that all the employees for the job will be covered under ESI and EPF. **An affidavit to be given if not covered under ESI/PF Act.**
11. An affidavit that the firm has never been blacklisted by any Central or State govt. /semi govt./autonomous bodies previously has to be submitted by the bidder.
12. The Bidder shall have in-house trained manpower and experience of providing maintenance services of Autoclaves, Bio-Safety Cabinets, DG set and Steam based Biological Effluent Decontamination System, Pass Box, Animal Tissue Digester and Animal Caging System. Details shall be submitted along with name and contact number of client/s where the services are being provided and where reference can be made.
13. The Bidder shall have experience of providing comprehensive maintenance services for equipment's and systems like Steam Boiler, DG Set, Air Compressor, CCTV System, Shower System with water heating system, chemical shower system, Fire Detection & Alarm System and Access Control System. Details shall be submitted along with name and contact number of client/s where these services are being provided and where reference can be made.
14. The Bidder shall be fully conversant with validation procedure of BSL-3/4 Laboratory. The firm shall submit a proposed validation scheme for the facility along with reference of facilities where validation services have been provided with name and contact number of client/s where reference can be made.
15. The Bidder shall have instruments and tools and manpower to carry out Annual validation of the Laboratory. Details of instruments and tools with proof of ownership shall be submitted. List and details of similar laboratory facilities where operation and comprehensive maintenance services are being provided by the Bidder shall be submitted, as per **Annexure-1**.

Wherever required, NRCE or their Authorized representative shall make independent enquiry to verify the information and details submitted by the Agency/Firm, which if found to be in-correct or false, the Tender/Bid submitted by the Agency/Firm shall be straightaway and summarily rejected. No further correspondence in such case shall be entertained.

16.Critical and Essential Spares : A list of critical and essential spares should be prepared

- a. Sufficient stock of all critical spares like Autoclave Gaskets, door electromagnets, door gaskets, interlocked door push buttons etc. (which has impact on bio-safety issues) need to be maintained at all times. All such components need to be jointly and carefully identified.
- b. List of spares, which may have long delivery time, also need to be prepared.
- c. All the tools, which are needed routinely, for maintenance and repair works should be kept at site permanently.

OTHER TERMS AND CONDITIONS

1. All the required records and log sheet of operation of various systems and services as provided to NRCE shall be maintained by the agency. All such records shall be made available and provided by the agency to NRCE as and when asked for.
2. All the **required tools and tackles, SPARES AND CONSUMABLES required for providing un-interrupted operation and maintenance services (CMC)** shall be provided by the agency.

GENERAL TERMS AND CONDITIONS OF THE CONTRACT

1. The successful bidder shall, within 10 days of issuance of the work order, give the acceptance along with performance security in the form of **Demand Draft/Bank Guarantee/FDR** of 3% of Contract value, issued by a scheduled bank. NRCE shall not be liable any interest on security money deposit.
2. The successful bidder is to execute an undertaking on non-judicial stamp paper of Rs. 100/- (within 7 days of submitting the above performance security) to the effect that the firm accepts all terms and conditions as stated in the tender/work order.

3. The CMC shall start immediately after the receipt of validation documents complete in all respect within the stipulated time frame of 3 weeks from the date of award of the work order.
4. Contractor/firm/agency will be responsible for providing the full-time attendance for the job as per the "**SCOPE OF WORK**" given in the tender. These services should be available regularly on a daily routine basis.
5. The Contractor/firm/agency shall only be responsible for meeting the obligations under the contract. Any subcontracting or services hired from any third party shall not release the contractor/firm/agency from their obligations under the contract.
6. The Contractor/firm/agency shall be responsible for all injuries and accident to the persons employed by them and for damage to the fittings, fixtures and equipments arising due to negligence on the part of contractor's personnel.
7. The Contractor/firm/agency shall be responsible for the conduct and behavior of its employees. The manpower provided by the Contractor/firm/agency will be deemed to be his employee and he alone is responsible for:-
 - a. Payment to them of their salaries/employment/wages and any other amount paid to them as per law.
 - b. Providing them such amenities and facilities as they may be entitled to under law/ or contract applicable to their employment.
8. The Contractor/firm/agency will comply/abide the minimum wages Act, 1948, provision of employee provident fund and ESI contribution, **(if applicable)**. All the employees should be covered under ESI PF acts. The payment will only be released if and only if the Contractor/firm/agency have submitted the ESI and PF deposit challans along with the bills for the persons engaged by him. Agency shall be responsible for any claim filed by the workers under workmen compensation Act and responsible for any legal cases filed by his employees engaged for executing this contract during the contract period.
9. **STAFF/MANPOWER REQUIREMENT:**
 - a. **The Agency shall provide trained, suitably qualified and company certified manpower (BSL-3 trained personnel/Engineer) to operate the BSL-III of NRCE on a daily routine basis (24x7x365).**

- b. The trained personnel/Engineer should be working with the firm for at least past 5 years to ensure technical competency and reliability.
- c. Staff deployed by the Company/firm/agency should be medically fit to perform their duties.
- d. The Company/firm/agency should also ensure that the staff deputed by him has no criminal record/background.
- e. The Company/firm/agency should be responsible for making suitable provision of badges (Identity Card) to its employees.
- f. Seating facility for office shall be provided by the Institute to the Company workers at site.

10. COMPENSATION CLAUSE: This office will not be responsible for any compensation to the workers of the Company/firm/agency for any injury caused during the course of their duties and entire responsibility will rest with the Company/firm/agency. The Contractor/firm/agency will also be liable to the Department for all the acts of omissions or commissions on the part of the persons provided by him and accordingly reimburse to the department all the damages caused by such acts of omission or commission.

11. PAYMENT TERMS: The payment for shall be released only after production of satisfactory service certificate from the designated authority of NRCE on quarterly basis. Pre-receipted Invoice/Bill, duly stamped and signed, shall be submitted in duplicate to NRCE. The payment shall be released by NRCE on submission of the Invoice/Bill. NRCE shall deduct TDS at applicable rate, from all the Invoices/Bills.

12. MATERIALS, TOOLS, PLANT & EQUIPMENT:

The Contractor/firm/agency should arrange and maintain an adequate stock of inventory of all necessary materials, spares, consumables, modern tools and equipments at his own expense whichever is required for the works as per the "Scope of Work" in this tender document.

13. STATUTORY OBLIGATIONS OF THE AGENCY: The Agency shall discharge all its statutory obligations including but not limited to following:

- a. The Agency shall ensure that the employees deputed on the job maintain normal personal hygiene and shall work under total control of the Agency only.
- b. The Agency, at its own cost shall ensure compliance in respect of statutory provision of P.F., ESIC, Gratuity etc. of their staff and other persons employed or engaged by the Agency in connection with the work.
- c. NRCE shall be entitled within this contract to recover any such loss or expenses which it may have to suffer or incur on account of such claims demand & loss of injury from the Agency monthly bill or from the Security Deposit/Performance Bank Guarantee or any other sums available with the NRCE under any contract without prejudice to its any other rights under the law.
- d. The Agency shall be responsible for all the payments to its employees. NRCE shall not be liable for payment of any such dues/payment like Bonus, Leave Salary. Gratuity, Terminal benefits in respect of any of the Agency Employees on superannuating or otherwise.
- e. All legal statutory requirements will be complied with by the Agency.
- f. The Agency shall have total control of administrative & disciplinary control and shall get the work/services performed through his employees at its sole responsibility.

14. SAFETY CODE:

- a. The Agency shall, arrange for all safety provisions to ensure safe and smooth working conditions for its workforce.
- b. The Agency shall indemnify the NRCE from all encumbrances on this account.

15. TERMINATION FOR DEFAULT: NRCE may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the office of contractor/firm/agency/service provider, terminate the contract in whole or in part:-

- a. If the Contractor/firm/agency/service provider fails to deliver any or all of the services within the time period(s) specified in the contract.

- b. If the Contractor/firm/agency/service provider fails to perform any obligation(s) under the contract; and
- c. If the Contractor/firm/agency/service provider in either of the above circumstances, does not remedy his failure within a period of 7 days (or such period as the NRCE may authorize in writing) after receipt of the default notice from the purchase.

16. PENALTY CLAUSE:

- a. **CMC: There should not be any disruption of the facility operation. If the operation of the facilities gets completely shut down and is not restored by the agency within 48 hours,** the agency shall pay to NRCE, a penalty per week @1% of the annual CMC value of the respective year, for such period as the operation of the facilities remains non-functional. The maximum limit of the penalty shall be equivalent to 10%. Besides, the firm will not be paid the proportionate cost of CMC for such period of shut down. Such penalty shall be recovered from the bill(s) or any money due to the agency for payment by the Institute. Such disruption may also result in cancellation of the contract.
- b. **TERMINATION OF CONTRACT:** NRCE reserves the right to terminate the contract either in part or in full. Designated authority shall in such an event give one month's Notice in writing to the Agency of his decision to do so. The Agency upon receipt of such Notice shall discontinue the work accordingly. In the event of such termination, the Agency shall be paid for the actual job/time performed till the date specified in the Notice, subject to recovery of penalty as defined. In case the Agency wants to stop service, it will have to give a notice of three months. In such a case of termination by the agency, the performance security will be liable to be forfeited.
- c. **FORCE MAJEURE:** If at any time, during the continuance of this contract performance in whole or in part by either party of any obligation under this contract shall be prevented or delayed by reason of any war or hostility, acts of public enemy. civil commotion, sabotage, fires, floods, explosion, epidemics, quarantine restrict, strike, lockouts or act of God, provided notice of happenings of any such eventuality is given by the either party to the other within 10 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such non- performances. The contract may be resumed as soon as practicable after such event has ended or ceased to exist and the decision of Director, NRCE, Hisar shall be final.

- d. ARBITRATION:** In the event of any question, dispute or differences, breach and violation relating to the terms of the contract, the said matter of dispute, difference arising under this contract or in connection therewith, the same shall be referred to sole arbitration of the Director, NRCE Hisar or any other person appointed by him. The Contractor/agency/firm will have no objection in any such appointment that Arbitrator so appointed is employee of NRCE. Penalty clause shall not fall under Arbitration clause. If the Contractor/firm/agency/supplier/ service provider does not make any demand for arbitration in respect of any claim/dispute in writing within 45 days from the date of cause of action arises in this contract and where this provision is not complied with, the claim of the contractor/firm/agency shall be deemed to be waived and considered absolutely time barred. The venue of the arbitration/conciliation proceeding shall be at Hisar.

- s/d -
Asstt. Admin. Officer (P)

ANNEXURE-1**LIST AND DETAILS OF SIMILAR LABORATORY FACILITIES WHERE OPERATION AND COMPREHENSIVE MAINTENANCE SERVICES HAS BEEN/ARE BEING PROVIDED BY THE BIDDER**

Sl. No.	Name of the Facility and the Institute/Department	Approx. Total Area of the Facility	Details of Equipment's & Systems covered under Operation & Maintenance Services	Period of Operations & Maintenance Services	Total Value of Operation & Maintenance Services	Name and address/ telephone number of officer to whom reference may be made
1.						
2.						

Note: The above information and details shall be submitted along with copy of work order/s from the client/s

Signature & seal of the Bidder

QUALITY COST BASED SELECTION (QCBS) CRITERIA FOR EVALUATION OF TECHNICAL AND FINANCIAL BID

TECHNICAL BID EVALUATION

The technical bid evaluation shall be done on the based on the following criteria.

S. No.	Criteria	Conditions and Score			Max. Marks
1.	Past Experience of CAMC of BSL-3/4 Lab	Experience/completion certificate of CAMC of BSL-3/4 lab in Centre/State Govt. Organization, PSU, Autonomous body.			Max 25 marks
		S. No.	Tenure of Experience	Marks	
		1.	Min. 2 Years	10	
		2.	Min. 3 years	15	
		3.	More than 4 years	25	
2.	Post commissioning service	CAMC for Design, Supply, Installation, Testing, Commissioning (DSITC) of BSL 3/4 Projects			Max 20 marks
		S. No.	Tenure of Experience	Marks	
		1.	Min. 3 Years	10	
		2.	More than 3 to 5 years	15	
		3.	More than 5 years to 10 years	17	
		4.	More than 10 years	20	
3.	No. of completed BSL-3 equivalent or Repair & Up gradation / Designed, constructed & commissioned DSITC Projects				Max 15 marks
		S. No.	No. of completed BSL-3 projects	Marks	
		1.	01 No.	05	
		2.	02 No.	10	
		3.	3 or More No.	15	

4.	Own manufacturing facility for bio safety equipment	Equipment manufactures and services of biosafety equipment.			Max 05 marks
5.	History of the Operational status of the commissioned BSL-3 projects in India	S. No.	Operational status of the commissioned BSL-3 projects	Marks	Max 15 marks
		1.	Operational since last 3 years	06	
		2.	Operational since last 4 years	07	
		3.	Operational since last 5 years	09	
		4.	Operational since last 6 years	10	
		5.	Operational since last 7 years	11	
		6.	Operational since last 8 years	12	
		7.	Operational since last 9 years	13	
		8.	Operational since last 10 or more years	15	
6.	Certification e.g., ISO/IEC,GMP, C E,ISO(QMS, EMS)	Valid copy of certificates to be enclosed			Max. 10 marks
7.	Pre-bid visits and Presentation	<p>Topic of Presentation should be as under:</p> <ol style="list-style-type: none"> 1. Understanding Needs and Challenges in BSL- 3 Labs in Govt. Dept. 2. Compliance and Regulatory Assurance 3. Solution Overview and Value Proposition 4. Past Performance and Case Studies 5. Pricing, Timelines, and Support 			Max. 10 Marks

The bidder shall be required to produce valid copies of the relevant documents for above mentioned criteria.

Note:- A bidder has to secure mandatorily a minimum of 80% in technical evaluation in order to be qualified bidder for being eligible for technical weightage and subsequently for opening of financial bids.

Financial bids evaluation criteria: -

- a. Financial Evaluation will be done on the basis of Administrative / Service Charges.
- b. The bidder shall quote the service charge in percentage (%) upto Two decimals only and NOT less than Gem terms.
- c. The bidder must enter the Value of Total cost under the column of Offer Price in GeM Price Bid including of all expenses for maintenance of the equipment.

The criteria for evaluation of the bids received would be a Quality Based System (QCBS) as follows:

S. No.	Item	Percentage (Weightage)
1	Technical Evaluation	70%
2	Financial Bid	30%
	Total	100%

1. The bidder should score more than or equal to 80 out of 100 in the technical bid evaluation process to be qualified for commercial evaluation. Further, the bidder should also satisfy the eligibility criteria of the technical/administrative parameters to be eligible for commercial evaluation.
2. The score of the bidder, as per the documents submitted, shall be allotted by Evaluation committee constituted by ICAR-NRCE and its decision will be final. ICAR-NRCE will enter the marks and upload the same in the GeM portal.
3. After opening and evaluating the financial proposals of technically qualified bidders, a final combined score shall be arrived based on the above-mentioned weightage.

Example of GeM QCBS calculation

Weight-age	Technical Evaluation		Financial Evaluation		Total Points	Ranking
	70%		30%			
	Marks	Points Calculated	Financial Bid value	Points calculated		
Service Provider 1	85	94	26 lakh	96	94.6	R2
Service Provider 2	80	89	25 lakh	100	92.3	R3
Service Provider 3	90	100	28 lakh	88	96.4	R1